



**GoingUp**  
ELEVATORS

[www.goingup.com.au](http://www.goingup.com.au)



## **GLOBAL SOLUTIONS, LOCAL PRESENCE**

Going Up is part of the international MP Group. For the last 30 years MP have been at the leading edge of elevator innovation. MP design, manufacture, install and service a complete range of elevators. Being part of a multinational group ensures that your product will receive support and upgrades for decades to come.

## **SERVICE**

Service excellence is core to who we are. Servicing only the equipment we manufacture makes it easy to carry a complete factory spare parts inventory in each location. Our service vehicles carry enough spare parts to guarantee minimum downtime. To ensure personal delivery, you will have your own dedicated account manager to assist you developing the right service program for your lift investment.

## **SERVICE RESPONSE SYSTEM**

Our 24 hour response centre is equipped to handle your service needs 24 hours a day, 7 days a week. Service technicians are dispatched, tracked and monitored wirelessly enabling us to identify the closest technician to the job. Servicing only the equipment we manufacture means we have the only factory trained technicians in Australia. This assures our technicians have a deep knowledge of the product, tools and trouble shooting systems that we have developed.

## **FUTURE SERVICE**

Our factory is continually developing software and component improvements designed to enhance the performance and reliability of your lift. These upgrades are provided at no cost when your lift investment is covered by our comprehensive service contract. Some companies call it modernisation and charge accordingly. We call it customer service.

**We guarantee to be your most cost effective service solution for the life of your lift. “We designed, manufactured and installed your lift.”**

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# GoingUp

ELEVATORS

globalNETWORK

MP ARGENTINA

**MP AUSTRALIA**

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MP CZECH REPUBLIC

MP CHILE

MP CHINA

MP SPAIN

MP FRANCE

MP GREECE

MP HOLLAND

MP ITALY

MP JORDAN

MP MAROCCO

MP MEXICO

MP POLAND

MP PORTUGAL

MP RUSSIA

MP SWEDEN

Gold Coast  
Brisbane  
Sunshine Coast

Central Coast  
Sydney  
Wollongong

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